



Women's Center & Shelter
of Greater Pittsburgh

Annual Report

2009-2010

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A Message from the Board President and Executive Director

During these challenging economic times, it is crucial for Women's Center & Shelter to stay focused on its mission. Decreased funding coupled with an increased demand for services makes it imperative that WC&S plan strategically for its future. To meet this need, WC&S has developed an aggressive 2010-2013 strategic plan with the leadership of its board members, staff and Dewey & Kaye consultants.

For each year, the strategic plan lays out specific goals and objectives for WC&S to attain. These milestones will lead to the long-term goal: By 2013, WC&S is a sustainable and vibrant regional organization having a measurable impact on the lives of women and children impacted by intimate partner violence. This process has the dual goal of maintaining the quality of services and increasing public awareness of services.

The plan contains several success measures, including:

- Program and service impact, as measured with quantitative outcomes
- Responsible program and service financing structure
- Constituent awareness
- Staff confidence
- Controlled turnover
- Reserve fund to support innovation, bridge financing, and quality/efficiency enhancements
- ROI: Social Enterprise (Back office services to other organizations offsets 50% of finance department expenses)
- New contributions

If you are interested in reading the 2010-2013 strategic plan, visit our website at www.wcpittsburgh.org.

On behalf of Women's Center & Shelter, thank you for your support.

Sincerely,

Linda Thier
Board President

Shirl Regan
Executive Director

Mission

To end intimate partner violence in the lives of women and their children.

2009 – 2010

Services to victims, by the numbers

Guiding Principles

Women's Centered Advocacy

WC&S works on behalf of women and recognizes that the roots of intimate partner violence lie in the historic subjugation of women.

Empowerment Approach

WC&S recognizes that when individuals are provided with support, advocacy, resources and information, they are in a better position to determine what is best for them. WC&S supports the voluntary choice of women and respects the woman's ability to assess the danger she and her children face.

Community Awareness

WC&S educates the community and works to change systems in ways that will end intimate partner violence.

Foundation of Services

WC&S provides high quality, confidential programs offered in an environment where cultural competency, justice, autonomy, restoration and safety are priorities.

Core Services

WC&S provides the following core services to achieve its mission.

24-Hour Hotline
Shelter
Legal Advocacy
Systems Advocacy
Individual and Group Counseling
Prevention Education
Training to Professionals

The following statistics are services to victims of intimate partner violence and their children and prevention education to professionals and the community from July 1, 2009 to June 30, 2010.

Hotline

Answered 5,940 calls from
2,826 callers for
2,325.75 hours of counseling.

Shelter

Housed 282 victims and 211 children
for a total of 12,482 nights.

Empowerment Center (Individual & Group Counseling)

Provided 449 adult victims of domestic violence with
2,203.25 hours of non-resident counseling emotional support.

Children's Program

Provided 345 resident and non-resident children with
11,400.50 hours of direct service and structured activities and
provided 102 children with 331.5 hours of counseling.

Legal Advocacy

Provided 3,565 adult victims of IPV with
8,697.75 hours of legal advocacy.

Medical Advocacy

Provided 150 adult victims with 169 hours of counseling.

Education

Provided training to 1,950 students, 1,716 professionals
including medical personnel, criminal justice personnel,
clergy and other professionals, and 1,271 other
community members with prevention education.

Civil Law Project

Provided free civil legal representation on 273 intimate
partner violence-related cases.

MEN/S Group

Provided 1,982 hours of counseling to batterers.

Programs & Services

Hotline 412-687-8005

A call to the hotline is often the first step a victim takes towards a violence free home. The Hotline is answered 24-hours a day by staff and volunteers, who discuss with callers their feelings, legal options, counseling issues, safety plans and any other intimate partner violence (IPV) related issues the caller may have.

Legal Advocacy

Legal Advocates provide information, resources, counseling and support to victims of abuse as well as accompaniment throughout the complex and often overwhelming legal system. Legal Advocates also work with the many components of the justice system to improve policies and procedures and train police officers on intimate partner violence issues.

Shelter

Shelter is provided to women and child victims of domestic violence who are in immediate danger. In shelter, women are offered individual counseling and support groups, legal, medical and housing advocacy, employment assistance and children's services. WC&S houses up to 36 women and children at any time.

Children's Program

Children, too, suffer the effects of intimate partner violence. At Women's Center & Shelter, children receive counseling, learn alternatives to violent behavior and explore their feelings in age-appropriate support groups on-site as part of the Children's Counseling Center. Children in shelter also receive on-site medical care and dental screening. The Center offers child care free of charge, places children in feeder schools, provides clothing and school supplies and numerous other services.

Medical Advocacy

Medical Advocates provide counseling and support to victims of intimate partner violence, early intervention in intimate partner violence-related situations, and training and support to medical professionals.

Empowerment Center

Many victims may not need shelter, but benefit from other services offered at the Women's Center & Shelter such as counseling, legal, medical and financial advocacy, and children's services. Victims can receive group support and children's services through the Empowerment Center

Education

WC&S offers prevention programs to schools, community education and outreach to increase awareness and understanding of intimate partner violence. The Education Department also provides professional training for child welfare professionals, clergy, therapists, human service providers and community groups to teach identification and intervention with adult and child victims.

MEN/S Group

WC&S offers MEN/s Group for men who need help with their violence or abuse. Each group focuses on stopping violence. It encourages men to change their attitudes and beliefs that perpetuate intimate partner violence, realize how they create many of their own conflicts, take responsibility for their actions, understand the impact of their behavior on themselves and others, and give up control tactics and their sense of entitlement to use them.

Civil Law Project

The Civil Law Project (CLP) provides free legal representation to clients of WC&S who are victims of intimate partner violence in a variety of legal matters including protection for abuse orders, custody, support and divorce.



Thank you to our donors!

The Women's Center & Shelter of Greater Pittsburgh sincerely thanks all of our generous donors listed on the following pages for your life-saving support. Thanks to you, WC&S changes and saves lives, one woman and one child at a time.

The gifts listed on these pages were made between July 1, 2009 and June 30, 2010. Please note that all contributions to WC&S, including gifts through United Way, are included in the following pages. The listing is completed to the best of our knowledge. If there are any corrections, please contact Rebecca at 412-687-8017 ext. 337.

In-Kind Donations

WC&S is extremely grateful to all of our in-kind contributors. These gifts include household items, clothing, toys, linens, toiletries, food and various other items that ease our clients' transitions out of shelter and into their new, safe and independent lives. We are also appreciative of service and professional donations including under-writing for our printing services including our brochures, newsletters and other written communications.

If you or your organization would like to conduct a fundraising event or collection drive for WC&S, please contact Erika at 412-687-8017 ext. 335.

Women's Center 7 Shelter of Greater Pittsburgh is a 501(c)(3) nonprofit organization - donations to which are tax deductible to the fullest extent permitted by law. The official registration and financial information of WC&S may be obtained from the Pennsylvania Department of State by calling toll free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.

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 Stuart Spitz
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Gifts from Companies and Organizations

Gifts of \$10,000 or more

Bank of New York Mellon Financial Corporation
Benter Foundation
Charles T. Campbell Charitable Foundation
Mary J. Donnelly Foundation
H.J. Heinz Company Foundation
Highmark Blue Cross Blue Shield
The Roy A. Hunt Foundation
Massey Charitable Trust
McSwigan Family Foundation
Richard King Mellon Foundation
The Pittsburgh Foundation
PNC Bank Foundation
PNC Financial Services Group
PNC Foundation
The Verizon Foundation
UPMC Health System

Gifts Between \$5,000 and \$9,999

Bank of New York Mellon Community Partnership
Heinz World Headquarters
Milton G. Hulme Foundation
Jewish Women's Foundation
Thomas Marshall Foundation
Tippins Foundation
The Women and Girls Foundation of Southwest Pennsylvania
United States Steel Corporation

Gifts Between \$1,000 and \$4,999

3 Rivers Combined Federal Campaign
A+B2 Enterprises, LLC/DBA FruitFlowers
Allegheny Intermediate Unit
Askesis Development Group, Inc.
Avon Club Foundation
Babcock Charitable Trust
Nina Baldwin Fisher Foundation
Bradford Woods Community Church
The Buhl Foundation
The Buncher Family Foundation
Capuchin Sharing Fund
Center Presbyterian Church
Andrew & Dorothy Cochrane Foundation
Combined Federal Campaign of SW PA
Community Care Behavioral Health
The Edward A & Sherley F Craig Charitable Foundation
George R. & Janet E. Desko Foundation
Dominion Foundation
Empire Beauty School
Executive Women's Golf Association
Fair Oaks Foundation
Federal Home Loan Bank of Pittsburgh
Fetterolf Family Foundation
Fifth Third Bank
The Fine Foundation
Fiserv
Fox Chapel Presbyterian Church
Gateway Health Plan
GRC Wireless, Inc.
Hansen Foundation
Audrey Hillman Fisher Foundation
Elsie H. Hillman Foundation
Juliet Lea Hillman Simonds Foundation
Hyman Family Foundation

Jones Day
KDKA-TV 2
Kirkpatrick & Lockhart Preston Gates Ellis LLP
L-3 Services, Inc.
Macy's Foundation
Magee-Women's Hospital of UPMC
The/ McDonald Group, L.L.P.
Mellwood Womens Club
Morby Family Charitable Foundation
Pittsburgh Steelers
Presbyterian Women Fox Chapel Presbyterian Church
Price Waterhouse Coopers
Raphael Family Fund
Reed Smith LLP
Saint Vincent College
Simpson & McCrady LLC
Smith Brothers Agency, LP
Soroptimist International of Pittsburgh Inc.
Thomson, Rhodes & Cowie, P.C.
Thorp Reed & Armstrong, LLP
Women's Association of the Presbyterian Church of Sewickley
Estate of Virginia K. Worley

Gifts Between \$500 and \$999

AKF Court Reporting & VideoTech Services
The Burke Foundation
Burt Hill
Charlie's Specialties/B&K Group
CMB Wireless Group, LLC
Duane Morris LLP Attornies At Law
Federated Investors, Inc.
Fitzsimmons Metal Co., Inc.
Frockon, LLC
IBM Employee Charitable Contribution Campaign
McKinsey & Company, Inc.
Merck Partnership for Giving
Merrill Lynch and Co. Foundation, Inc. Matching Gift Program
Mikell Schenck Associates, Inc.
Morgan, Lewis & Bockius LLP
Mt. Lebanon Trading Post
New Community Church
Optimum Security Services of America, Inc.
Pittsburgh Area Jitterbug Club
Donald And Sylvia Robinson Foundation
Rotary Club of Upper St Clair - Bethel Park Breakfast Club
The Rust Foundation
SK Management
Trinity Tower Methodist Church
Walgreens Specialty Pharmacy, LLC
Westminster Presbyterian Church

Gifts Between \$1 and \$499

Ace Paints
Aetna Giving Campaign
Allegheny Children's Initiative, Inc.
Allstate Giving Campaign
AT&T Employee Campaign
Cafe Sam
Carnegie Mellon University Mortar Board
Chatham College
Chubb & Son
Council of Juvenile Correctional Administrators
Cranberry Self Storage, Inc.
Duquesne Women's Law Association

Evelyns Elegant Edibles
 Fan-Fin, Inc.
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 Fragasso Financial Advisors
 Friends of Jack Wagner
 giftback.com
 Girls Leadership Association
 GlaxoSmithKline
 Gleason and Associates, PC
 Glenshaw Century Club
 Goodsearch
 Google Matching Gift Program
 Green Tree Woman's Civic Club
 Greentree Rotary
 Grogan Graffam
 Hampton Lodge 1004 I.O.O.F.
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 Healing Touch The
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 Ladies Philoptochos Holy Trinity Greek Orthodox Church
 Ladies Philoptochos Soc. of Holy Cross Greek Orthodox Church
 LifeSolutions
 Lutheran Church Women of Nativity
 Macy's - South Hills Village
 Maher Duessel
 Mars Area High School
 Mary Hooper Missionaries of Victory Baptist Church
 Matthews International Corporation
 Montours Presbyterian Church
 Mt. Lebanon United Methodist Church
 P. W. Bethel Presbyterian Church
 Pfizer Foundation Matching Gifts Program
 Pittsburgh Doll Club
 Pittsburgh Paralegal Association
 PNC Bank, N.A. Nat'l. Financial Services
 Point Park University
 Prince of Peace Lutheran Church
 PSI CHI - Chatham College
 Ridgewood Manor Garden Club
 Rodef Shalom Temple
 Rudski Family Fund
 Ryan's Auto Glass
 Schneider Downs & Co. Inc.
 SCI Pittsburgh Community Outreach
 Shadyside Dentistry
 Shadyside Nursing Education and Research
 Shannon Wilson Charitable Fund
 Sharon Community Presbyterian Church
 St. Andrew Lutheran Church
 St. John The Evangelist Anglican Church
 St. Mark AME of Wilkinsburg
 St. Nicholas Cathedral Philoptochos
 St. Paul's Episcopal Church - Outreach
 ThermoFisher Scientific
 Three Rivers Management, Inc.
 Transtar, Inc.
 Tree of Life Congregation Philanthropic Fund
 Triangle United Way
 U.S. Bancorp Foundation
 United Methodist Women - Spencer United Methodist Church
 UPMC Imaging Services
 VFW Library Memorial Post/Ladies Auxiliary
 Washington Chiropractic Center, Inc.
 William Penn Association

Gifts In-Kind

Accredo Health Group, Inc.
 Ace Lock & Key Inc.
 AIM- IRS - Pittsburgh
 Alcoa Building Services
 Allegheny Children's Initiative, Inc.
 Allegheny Conference On Community Development
 Alliance for Infants and Toddlers, Inc.
 Alpha Chi Omega
 American Eagle Outfitters
 Aveda - Ross Park Mall
 Bank of New York Mellon Financial Corporation
 Bath & Body Works - Monroeville
 Bath & Body Works - Waterfront
 Bechtel Plant Machinery, Inc.
 Beta Sigma Phi Sorority
 Beth Shalom Synagogue
 Bower Hill Volunteer Fire Department
 Brownies Troop 970
 Buncher Company
 Canadian Women's Club
 Carnegie Mellon University Children's School
 Carnegie Museums of Pittsburgh
 Carnegie Science Center
 Chatham College
 Christ Child Society of Pittsburgh
 City of Pittsburgh - Personnel Department
 Civic Light Opera Guild
 Clear Channel
 Community Care Behavioral Health
 Concentra Medical Center
 Curves of Collier / Scott Township
 Discovery Moms
 Eyetique Corporation
 First Insight, Inc.
 Forbes Road CTC
 Fox Chapel Golf Club
 A+B2 Enterprises, LLC/DBA FruitFlowers
 Fuellgraf Electric Company
 Gap - Ross Park Mall
 Giant Eagle
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 Girl Scouts #50835
 Girl Scouts Daisy Troops
 Harris Grill
 Hickory on the Green
 Hillman Cancer Center - Volunteer Office
 IBC, Inc.
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 International Special Event Society - ISES
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 JD Byrider
 John Davies, RE/MAX Select Realty
 Jones Day
 Joseph Nightingale, LLC.
 Ken Mawr United Presbyterian Church
 K&L Gates
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 LeMont
 Little Earth Productions, Inc.
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 Lush Downtown Pittsburgh
 Matthews International Corporation
 Max Rave - Ross Park Mall
 Medical and Health Sciences Foundation
 Mellon Arena
 Mineo's Pizza House - Mt. Lebanon
 Mt. Lebanon Christian Church
 Mt. Lebanon Jr. Women's Club
 National Aviary
 Northwood Realty
 Oakmont Furniture Restoration
 Office Depot
 Pat Catans
 Penneco Oil Company

Phipps Conservatory
 Pine-Richland High School
 Pitt Ohio Express
 Pittsburgh Business Times
 Pittsburgh Center Spiritual Living
 Pittsburgh Opera
 Pittsburgh Pirates Baseball Club
 Pittsburgh Police Department
 Pittsburgh Steelers
 Pittsburgh Symphony
 Pittsburgh Zoo and Aquarium
 PNC Financial Services Group
 Point Park University
 Port Authority of Allegheny County
 Presbyterian Church, Sewickley
 Private Quarters
 Qdoba Mexican Grill
 Reed Smith LLP
 Renaissance Pittsburgh Hotel
 Ryan's Auto Glass
 Salon Vivace
 Sam's Club
 Settlers Walk
 Seven Springs Mountain Resort
 Sister To Sister
 South Park Theatre
 St. Phillip School
 Student Academy of Audiology
 Target Waterfront
 Tele Tracking Technologies
 Temple Sinai Congregation
 The Westin William Penn
 Thermo Systems
 Time Out For Women
 Today's Tiffany Lamp Company
 Towers Perrin
 Trinity Tower Methodist Church
 U.S. Coast Guard
 U.S. Postal Service
 University of Pittsburgh - C.G.R.
 University of Pittsburgh BCHS
 University of Pittsburgh Women's Law Assoc.
 UPMC
 UPMC - Presbyterian Hospital
 UPMC Shadyside
 Victoria's Secret - Moon Twp.
 Victoria's Secret - Robinson Mall
 Victoria's Secret - Ross Park
 Victoria's Secret - Shadyside
 Walgreens Specialty Pharmacy, LLC
 We Care Limousine
 Western Pennsylvania Hospital School of Nursing
 Western Psychiatric Institute & Clinic
 Westminster Presbyterian Church



Women's Center & Shelter of Greater Pittsburgh

P.O. Box 9024
 Pittsburgh, PA 15224
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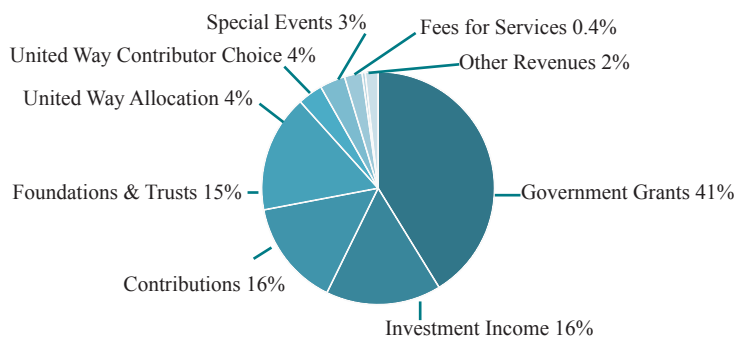
Operations Director
 Barbara Bourdon

Revenue & Expenses 2009 - 2010

	<i>Dollars</i>	<i>Percentage</i>
Revenue By Source		
Government Grants	\$1,781,649	41.2%
Contributions	692,660	16.0%
Foundations & Trusts	637,979	14.8%
Investment Income	705,777	16.3%
United Way Allocation	149,619	3.5%
United Way Contributor Choice	152,544	3.5%
Special Events	105,949	2.5%
Fees for Services	19,038	0.4%
Other Revenues	76,403	1.8%
Total	\$4,321,618	100.0%

Expenses By Function		
Adult Services	\$864,442	24.1%
Hotline Program	285,124	7.9%
Empowerment Center	93,493	2.6%
Prevention & Awareness	123,086	3.4%
Children's Program	337,780	9.4%
Legal Advocacy Program	630,572	17.6%
Civil-Legal Program	404,216	11.3%
Medical Advocacy Program	165,885	4.6%
Management & General	380,211	10.6%
Fundraising	308,106	8.6%

Revenue by Source



Expenses by Function

