WOMEN'S CENTER & SHELTER
OF GREATER PITTSBURGH

Celebrating SULLIVOYS SPONSORED BY UPMC HEALTH PLAN

Celebrate. Honor. Remember.

FRIDAY, JUNE 12, 2020



Thanks

UPMC HEALTH PLAN

Celebrating Survivors

Presenting Ambassador of Hope

UPMC HEALTH PLAN

Welcome to Celebrating Survivors

Welcome to Celebrating Survivors, presented by Women's Center & Shelter of Greater Pittsburgh (WC&S) and UPMC Health Plan. While we are disappointed that we can't be together in person, we are grateful for the opportunity to celebrate and honor some wonderful people who are committed to ending intimate partner violence (IPV).

UPMC Health Plan is pleased to be this evening's presenting Ambassador of Hope and is proud to be associated with Women's Center & Shelter, which has been a leader in providing safety, shelter, support, and hope to survivors of IPV since its doors opened in 1974.

The current pandemic has made the work of WC&S even more critical. While stress doesn't cause abuse, it can certainly exacerbate it, contributing to rising rates of IPV.

Throughout the pandemic, WC&S has continued to accept clients into the emergency shelter. Its nonresidential programs that most survivors (about 7,500 a year) rely on for help, support, and safety planning have also remained available. Those who can't talk on the phone for safety reasons can now reach out for help by texting (412) 744-8445 or accessing the online chat feature 24 hours a day by visiting WCSCanHelp.org.

WC&S plays a vital role in helping survivors heal and find a new path toward a better life. But it can't do it alone. At UPMC Health Plan we make information about partner violence accessible on our website. Our employee assistance program, LifeSolutions, provides support for employees and household members dealing with violence at home.

We are also a member of STANDING FIRM, now part of WC&S. STANDING FIRM helps organizations address intimate partner violence as a workforce issue, and it has continued to do so during the pandemic. If your organization is not already a member, I urge you to join.

I'd like to thank our honorary co-chairs, Dr. Brian and Jill Hamlin, who have done so much for WC&S over the years.

Thank you for showing your support tonight. The work of Women's Center & Shelter wouldn't be possible without your support and the support of our incredible community partners.

Diane P. Holder

Executive Vice President, UPMC
President and CEO. UPMC Health Plan

- Palis

Welcome!

Dear Friends, Family, and Guests,

It is our honor and pleasure to serve as the 2020 Celebrating Survivors Honorary Co-Chairs. And, while we can't be together in person, we are thankful that we're able to come together virtually to celebrate survivors and the work of Women's Center & Shelter, which has become even more important during this pandemic. We are proud to support this wonderful cause and we greatly appreciate everyone who contributes to their life-saving mission.

Our connection to WC&S has been further solidified through our son, Harry, and his friend, Ella, who elected to support WC&S through their National Honor Society community service project. It has been amazing to see service through their eyes, which has involved hosting a trivia night to raise funds and gift cards for WC&S so that together, both families can provide meals to the residents and children living in the Emergency Shelter on an almost weekly basis.

Preparing and serving meals to WC&S residents and their children has been an incredible experience for all of us. As a family, we value service and giving back to the community. However, we know that we gain much more than we give. It is a privilege to hear the stories of many brave survivors and be surrounded by so much determination and hope. Even though we haven't been able to physically be in the center for the last couple of months, we continue to drop off meals so that the residents and staff know there are people that truly care about them, especially now.

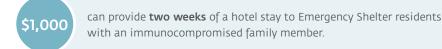
Thank you to UPMC Health Plan and to the many other sponsors who make this event possible. We'd also like to personally congratulate this year's Ted Craig Humanitarian Award winner, the Ladies of Steel. We are grateful for all of you and for the programs and services provided by WC&S.



Mission Moment

Now, more than ever, survivors of intimate partner violence and their children need your support. In the last three months, we have worked quickly to modify and expand programming, enhance maintenance and sanitizing practices, and increase outreach to meet the changing needs of survivors affected by the pandemic. Your gift to this year's mission moment will be used to provide safety and necessities to survivors and their children during and beyond the current COVID-19 crisis.

Tonight's Featured Levels:



\$500 can provide a restaurant-prepared meal to **50 residents and children** staying in the Emergency Shelter as well as the WC&S Shelter/Hotline staff members.

\$250 can provide **10 hours** of Legal Advocacy to survivors seeking Protection from Abuse Orders (PFA), which are still being granted during this time.

\$100 can provide a care package of **essential items and a gift card** to a non-resident client using services such as support groups and/or individual counseling.

can provide **two hours** of counseling and safety planning on the 24-Hour Hotline or on our new text or online chat lines.

Beginning on Thursday, June 11th and ending on Monday, June 15th at Midnight, all donations made to the mission moment will be matched dollar for dollar up to a total of \$10,000 by the A. J. and Sigismunda Palumbo Charitable Trust!

You may make your Mission giveWCS.org

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Dr. Brian and Jill Hamlin

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The Ted Craig Humanitarian Award

THE TED CRAIG HUMANITARIAN AWARD IS GIVEN IN MEMORY OF EDWARD ARMSTRONG CRAIG, III.

The Ted Craig Humanitarian Award is given in memory of Edward Armstrong Craig, III. Ted was a person who, in his words and deeds, truly demonstrated the power of the individual and proved that one's efforts could have a positive impact on the lives of those around him. Ted, former managing partner of Kirkpatrick and Lockhart, LLP, was a loyal friend and supporter of Women's Center & Shelter of Greater Pittsburgh and its efforts to end domestic violence. Anyone who knew him well would say that he made Pittsburgh a better place for his family, his colleagues, the women in his profession and in the community at large.



Ted was born in Edgewood and returned to Pittsburgh to practice law after attending Williams College and Harvard Law School. Ted concentrated his practice in trusts and estates, corporate law and corporate and personal income taxes. He was listed in the Best Lawyers in America in Taxation and Trusts and Estates, Who's Who in American Law and Who's Who in America. Ted was a member of Kirkpatrick and Lockhart LLP's Management Committee for 20 years and served as the Administrative Partner of the Pittsburgh office and also the Chair of the Management Committee. Ted was a board member of the Pittsburgh Symphony Orchestra and served as an elder at the Fox Chapel Presbyterian Church. He was a member of the Fox Chapel Golf Club, the Duquesne Club and Rolling Rock Club. Additionally, Ted had a love of sports and travel that he shared with his family.



Ted Craig was a man who touched the lives of those with whom he came into contact. His life was testimony to the fact that one person is capable of making a difference and having a profound and lasting impact. Today, Ted's family and colleagues honor his memory by continuing their support of Women's Center & Shelter. Through the generosity of many donors, the recently renovated outdoor children's and pet play areas have been named in honor of Ted and his wife Sherley.

In 1997, WC&S began presenting the Ted Craig Humanitarian Award.

PAST HONOREES	INCLUDE:
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1997	Lois O'Connor Barbara K. Mistick
1998	Drew Mathieson
1999	Kathleen Buechel
2000	Audrey Hillman Fisher
2001	Donald Wolff, Jr.
2002	Martha Friday
2003	National Council of Jewish Women, Pittsburgh Section
2004	Pat Violi
2005	Laura Stein, Esq.
2006	Dr. Mary Carrasco
2007	The Neighborhood Legal Services Association Pro Bono Protection From Abuse Project
2008	The Allegheny County District Attorney's Domestic Violence Unit
2009	FISA Foundation
2010	Andrea J. Carelli
2011	Sally Wiggin
2012	William Gay
2013	Michelle Mejia
2014	Survivors of Intimate Partner Violence
2015	Aspirant (Formerly Newton Consulting, LLC)
2016	Karissa's Army
2017	United Way of Southwestern Pennsylvania Women's Leadership Council – Allegheny County
2018	Homeless Children's Education Fund
2019	Joyce McAneny Lt. Eric Kroll



LADIES OF STEEL

PARTNERS OF THE PITTSBURGH STEELERS' PLAYERS AND COACHES

The Ladies of Steel, partners of the Pittsburgh Steelers' players and coaches, have been coming to volunteer at Women's Center & Shelter since 2010.

It began as cookie decorating with a small group of women led by Jonelle Foote and Latasha Wilson-Batch, and has grown into a long-standing partnership spanning more than a decade. The Ladies of Steel's engagement with WC&S' clients has evolved into a number of beloved annual traditions including parties to celebrate Halloween, Thanksgiving, and the winter holidays. And, this group knows how to throw a party! For example, during the annual Halloween party, the Ladies of Steel come dressed in full costume, prepared with lots of treats, costumes for the children, and Halloween-themed activities.



The Ladies of Steel serve meals; purchase hats, coats and gloves for resident children; plan fun and exciting activities for adult and child survivors to enjoy such as decorating tree ornaments and staging themed photo booths; participate in the annual Children's Festival; and deliver cheer in the form of holiday gifts. "I think anyone can agree that when you watch a child open a gift, it's probably one of the most awesome things you get to experience because of their pure joy and excitement," said Bonnie DeCastro who has been coming to WC&S since 2013. These gifts are just one of the many ways the Ladies of Steel make residents and children feel special.

Sometimes, it is just a simple conversation or lending a listening ear that makes a world of difference. "I've personally heard some of the stories from the women and it's heartbreaking, but it's really powerful what they will do for their kids," said Julie Feiler. "It's nice to just give them some time away from what they're going through." Most importantly, the Ladies of Steel connect with the residents on a deeper level, woman to woman and mother to mother. After having children of her own, Maddy Muldoon felt a different kind of connection with residents. "It wasn't just about the kids anymore for me. It was about these brave women and knowing that somebody cares. My 'why' also became about empowering women."

Though the incredible kindness of the Ladies of Steel doesn't come with a desire for awards or attention, it does provide the opportunity to share in hope with others. "We have a common goal," said Latasha Wilson-Batch, also a current WC&S board member. "It takes a village to be able to help others continue to grow. With the past, the present, and future Ladies of Steel, this isn't something that's just going to stop here because we have a lot of survivors to help move forward."

Most recently, the Ladies of Steel have shown even more kindness by providing meals during the COVID-19 pandemic. With the game of football, change is inevitable. But, the Ladies of Steel's commitment to WC&S has been unwavering. And, though the players change, the dedication to service remains the same.



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~Latasha Wilson-Batch



WOMEN'S CENTER & SHELTER SERVICES OFFERED/STATISTICS

HOTLINE

The 24-Hour Hotline is the point of entry into most of WC&S' services. Advocates trained in crisis intervention, lethality assessment, safety planning, and counseling answer these calls and facilitate next steps for callers. In 2018-2019, Hotline Advocates provided counseling on nearly 5,140 crisis calls.



LEGAL ADVOCACY

WC&S' Legal Advocacy helps survivors of intimate partner violence (IPV) navigate the court system by providing information, resources, counseling, court accompaniment, and ongoing support—all free of charge. These Advocates also work with the justice system to improve policies and procedures and to train police on IPV issues. In 2018-2019, Legal Advocates provided 7,314 hours of services to 3,673 survivors of domestic violence crime.

EMERGENCY SHELTER

The 48-bed Emergency Shelter provides safety for adults and children in immediate, lethal danger. The core services available to Shelter residents include safety planning, goal planning, and advocacy for housing, career, health, and mental health. WC&S provides support groups, IPV education, food, toiletries, towels, blankets and other essentials so that families can begin their journeys of healing. In 2018-2019, 265 adults and 246 children stayed in Emergency Shelter for a total of 15,400 shelter nights.

CHILDREN'S PROGRAM

The Children's Program helps child victims of IPV to heal from trauma by meeting their basic needs (medical care and school access) and offering fun, expressive activities. WC&S' Child Advocates partner with community agencies to bring comprehensive services and activities to children and their mothers. In 2018-2019, 348 children received counseling and childcare through our Children's Program.

CHILDREN/YOUTH COUNSELING

The new Children's Counselor provides counseling for children ages 5-17 for issues related to violence they witnessed and/or experienced. The Counselor can also meet with children to discuss issues such as bullying, adjustment issues, anxiety, stress, self-esteem, etc. The new Children's Support Advocate helps with assessing parental stress and needs, assessing child behavioral/ emotional needs, and connecting families to resources. In the first eight months of these new initiatives, which started in the fall of 2019, the Children's Counselor has provided counseling to 52 child survivors of IPV, and the Children's Support Advocate has provided counseling and advocacy to 33 moms.

MEDICAL ADVOCACY

The Medical Advocacy Coordinator maintains our relationships with local healthcare providers, distributing WC&S print materials to medical practices and meeting with hospital patients admitted for IPV-related injuries. The Medical Advocacy Coordinator also provides counseling and information about resources available to these patients and trains healthcare professionals and students to enhance the healthcare system's response to IPV. In 2018-2019, the Medical Advocacy Coordinator provided 95 trainings, consultations, and information sessions to healthcare professionals.

EMPOWERMENT CENTER

(Non-Resident Programs)

Support groups for IPV survivors who have exited Shelter or do not need Shelter services are offered regularly at WC&S. These weekly groups foster healing for survivors who haverecently left abusive relationships, those are far removed from the abuse they experienced, as well as those who are still planning a safe exit from their abusive relationships. In 2018-2019, 338 non-resident clients received counseling, support and advocacy through our Empowerment Center.

EDUCATION

WC&S provides training and presentations on IPV awareness and prevention to students, clergy, corporations, and other professionals. In 2018-2019, Women's Center & Shelter provided training to 710 professionals and educational outreach to 730 people in the community.

MENS

(Men Embracing Nonviolence and Safety)

WC&S' batterer's intervention program provides 10 weekly intervention groups to IPV offenders in various offsite locations. Program sessions last 24 weeks and encourage men to change their attitudes and beliefs that perpetuate IPV. In 2018-2019, the MENS Group provided education and counseling to 537 participants.

CIVIL LAW PROJECT (CLP)

Through the Civil Law Project (CLP), WC&S clients receive free legal representation in matters including Protection From Abuse orders, custody and child support, and divorce. In 2018-2019, the Civil Law Project provided free civil legal representation for 639 new IPV-related cases to 426 new clients.

OUTREACH ADVOCACY

WC&S provides free and confidential support groups and individual advocacy in accessible, community-based locations

throughout the city. Women's Advocacy Groups (WAGs) meet regularly in multiple locations throughout the city covering topics of safety, healthy relationships, self-care, anger, and healthy communication. We also provide outreach to community partners by building awareness and providing support to meet the needs of survivors of IPV. In 2018-2019, the Outreach Advocate established seven support groups serving 43 regular attendees and reached an additional 48 survivors with a support group held onsite at WC&S.



INC

The Immediate Needs Coordinators meet the immediate emotional, psychological, and physical health and safety needs of non-resident clients. In 2018-2019, the INC Team served 467 clients.

VICTIMS COMPENSATION

Established in summer 2019, this new specialist works with all DV victims of crime to file for Victims Compensation, including providing follow-up care, entering compensation-related information into the Dependable Access for Victims' Expenses portal, and providing advocacy as needed with Victims Compensation professionals. In the first nine months of this new program, the Victims Compensation Specialist has assisted 83 clients with information, applications, follow-up, and advocacy related to their victims compensation claims.

CHILDREN, YOUTH & FAMILIES (CYF)

CYF Specialists coach and consult with Office of CYF caseworkers to identify and engage families experiencing both IPV and child abuse. They provide a psycho-educational environment that supports and empowers the non-offending parent to identify, create, and maintain protective capacities related to IPV. In 2018-2019, 338 CYF clients received 3,288 hours of advocacy and counseling.



LGBTO OUTREACH

WC&S seeks to build on our current efforts to reach new victim populations with outreach support groups specifically for LGBTQ IPV victims. Hired in fall 2019, the LGBTQ Outreach Advocate leads the

development of strategic outreach for LGBTQ people experiencing IPV, leads a weekly Sanctuary-based support group for these victims, and provides one-on-one counseling and advocacy. In the first six months of this new program, the LGBTQ Outreach Advocate has reached 14 new clients with community-based support groups and provided crisis intervention to 18 clients.

REFUGEES, IMMIGRANTS & LIMITED-ENGLISH (RIL)

WC&S' RIL team works with refugees, immigrants, and limited-English speakers to both assist individual clients and advocate for systemic improvements to better serve RIL clients. In 2018-2019, the RIL Team served over 500 refugees, immigrants and limited-English speakers.

STANDING FIRM

STANDING FIRM alerts employers to the financial, safety and human costs of partner violence in the workplace and workforce. Member organizations are equipped with tools for taking effective organizational action against IPV. In 2019, STANDING FIRM continued to grow to a total of nearly 400 members.



COVID-19 RESPONSE

"It is crucial to be able to get support during this time of uncertainty. The fact that we are under orders to stay at home with our abusers makes this a time when we need support more than ever. I feel like I am moving backwards instead of forward. The capability to connect with our therapy group using Zoom has been a lifeline to keep me from feeling alone. Connecting with my group gives me hope."

There has been a sharp rise in intimate partner violence amid global coronavirus lockdowns. Because intimate partner violence is based on power and control, people who use abusive behaviors often try to exert even more



power when they feel a lack of control. Due to job losses, illness, and stay-at-home orders, many people in our community feel they lack control over their lives right now. Factors related to the pandemic have made it more difficult for survivors to contact programs like WC&S for help, too. With local and statewide mandates to stay home as much as possible, many people experiencing intimate partner violence have been under constant surveillance by their abusive partners.

In addition to maintaining our programs and services over the last three months, WC&S has incorporated the following new initiatives to respond to the pandemic:

Protecting the Health of Clients & Staff: WC&S is following guidelines from the Center for Disease Control to reduce the risk of spreading the coronavirus in our facility. We have significantly limited the number of people entering the building day to day; since mid-March, all staff who can work remotely have done so. Many direct services, including support groups and individual counseling, are being conducted via videoconferencing to comply with social distancing guidelines. When we accept families with immunocompromised individuals for Emergency Shelter, we arrange for them to stay in nearby hotels to avoid putting their health at risk in a community living setting. We have also purchased more cleaning supplies and sanitizing services to protect those who are continuing to work and access services in our main facility.

Maximizing Accessibility: In an effort to reach more households, WC&S has temporarily expanded our 24-Hour Hotline to provide counseling, education, and tools over-the-phone to people who use abusive behaviors. Additionally, to offer survivors a safe, alternative means of contacting WC&S, we moved up our timeline for implementing a text messaging feature on the Hotline and a chat feature on our website. Offering the option to contact the Hotline via text message can encourage more survivors to reach out, and can eliminate barriers faced by survivors who have a disability and/or are dealing with immediate threats to their safety. Originally planned for fall 2020, we were able to launch the text and chat features in early May.

Meeting Basic Needs: WC&S has worked diligently to provide emergency financial assistance to the 7,500 non-resident clients we serve each year (clients who are not seeking Emergency Shelter or have moved out of Emergency Shelter into long-term housing). To

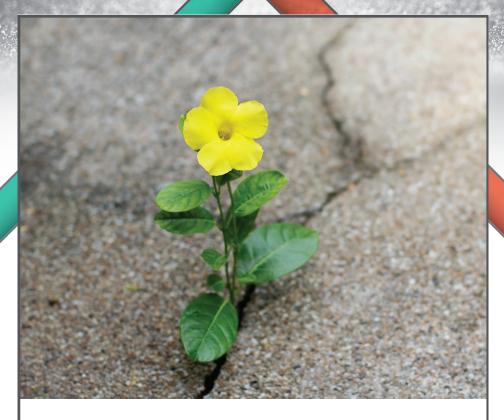


offer immediate relief, staff have put together care packages of essential supplies and dropped them off at clients' front doors. We are also quickly distributing gift cards to assist these clients with purchasing groceries, medicine, household items, baby supplies, and other essentials. The demand for these services has been high since many clients are facing financial insecurity as a result of the pandemic.

Spreading the Word: WC&S is conducting as much outreach as possible to ensure that survivors know how to safely get help. We have partnered with local media sources to spread awareness of the resources available, and we have created a "COVID-19 Response & Resources" page on our website. In April, WC&S worked with local design and printing companies to develop a postcard to inform residents that Allegheny County's intimate partner violence agencies remain open during the pandemic and provide contact information for WC&S (including the number for our new text line), Crisis Center North, and the Alle-Kiski Area HOPE Center. We distributed 13,600 of these postcards at cash registers in 42 Giant Eagle grocery stores. We also had a similar flyer printed and placed in 10,000 of the Greater Pittsburgh Community Food Bank's food distribution boxes.







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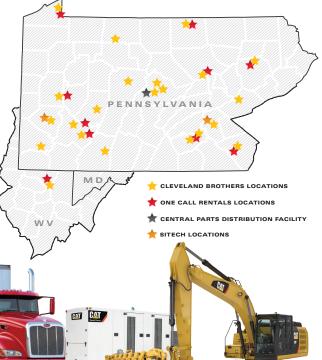
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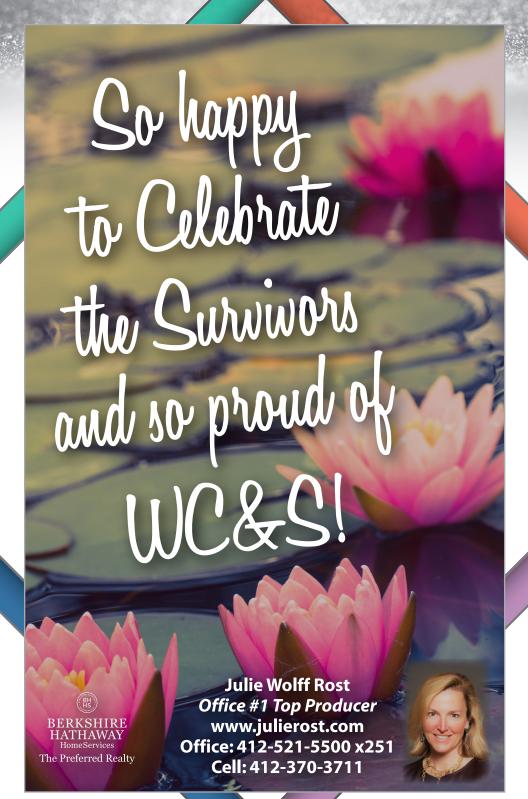
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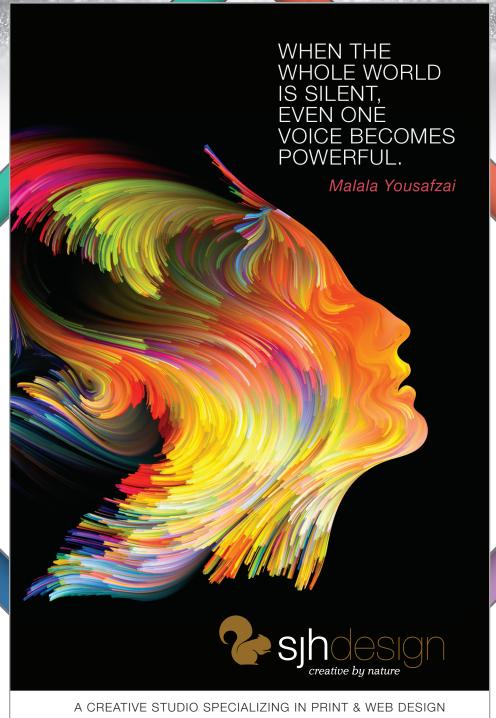
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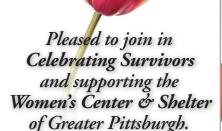


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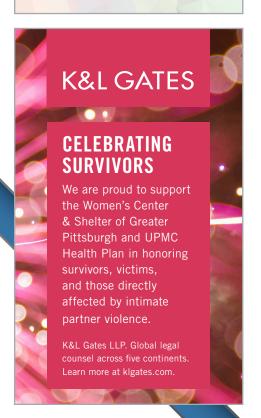
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Rebecca A. Winge Estates and Trusts Attorney wingera@hh-law.com 412-288-2257





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