**IMPACT SNAPSHOT**

**July 2020 - June 2021**

- **7,525** unduplicated adults and children experiencing domestic violence (DV) were served
- **91.2%** of residents with known destinations obtained safe, affordable housing upon leaving shelter
- **28,035** hours of counseling provided to survivors of DV

**CHILDREN’S ADVOCACY PROGRAM (CAP)**
- 168 child survivors received 6,534 hours of direct services

**IMMEDIATE NEEDS COORDINATION**
- 519 clients received emotional, psychological, and physical support for their health and safety using non-resident services

**EDUCATION**
- 90 Intimate Partner Violence (IPV) awareness and prevention programs were presented to 2,013 students
- 2,634 professionals were trained

**MEDICAL ADVOCACY**
- 51 DV trainings were delivered to medical students and healthcare professionals in the community
- 65 consultations were provided to social workers and medical professionals
- 22 patients were assessed for lethality risks linked to DV

**MENS PROGRAM**
- 488 participants who needed help changing their violent and abusive behavior received battering intervention

**EMERGENCY SHELTER**
- 13,206 nights spent in safety
- 39,618 meals served

**IMMEDIATE NEEDS**
- 100% of residents had increased their safety strategies
- 100% of residents had increased their knowledge of community resources
- 80% of residents experienced increased self-esteem
- 78% of residents experienced increased hopefulness
- 100% of residents are still connected to at least one WC&S service after a year

**LEGAL ADVOCACY**
- 749 legal matters were represented by the Civil Law Project (CLP)
- 5,223 survivors received legal advocacy services

**REFUGEES, IMMIGRANTS, LIMITED-ENGLISH (RIL) PROGRAM**
- 207 clients were provided multi-lingual support, services, and safety planning

**STANDING FIRM**
- The program that makes the business case for ending partner violence gained national reach!

**Wellness Team**
- 5,883 counseling hours, through support groups and therapy, promoted healing and connection among DV survivors

**HOTLINE**
- 1,753 unduplicated clients received counseling via hotline calls, text message, or online chat
- 100% caller satisfaction rate

**OUTREACH ADVOCACY**
- Outreach support groups, including our TLGBQ+ Outreach program, reached 192 individuals

**LEARNING TEAM**
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Learn more at [WCSPittsburgh.org](http://WCSPittsburgh.org)

Stats above reflect the service period of July 1, 2020 - June 30, 2021