



LGBTQIA+ OUTREACH ADVOCATE

About the agency. Women's Center & Shelter of Greater Pittsburgh (WC&S) is a comprehensive domestic violence program annually serving over 7,500 adult and child survivors of domestic violence & facilitating an intervention program to over 500 people who are abusive. We are advocates, grounded in fostering a community of safety, healing, and empowerment for anyone affected by domestic violence. Our mission is to strengthen our ability to meet the individual and evolving needs of those affected by domestic violence by investing in the growth of our people, deepening community engagement, and amplifying the voices of all survivors. All staff learn about and support the organization's mission, vision, and values of Safety, Uplifting Others, Compassion, Courage, Equity, Survivor-Centered Advocacy, and Stewardship (SUCCESS).

About the role. As the LGBTQIA+ Outreach Advocate, you will provide engagement, outreach, and community-based weekly support groups for LGBTQIA+ victims of domestic violence/partner abuse.

This role provides you with the opportunity to showcase your interpersonal communication, systems advocacy, program development, and group facilitation skills, and the ability to contribute to the organization's mission in a variety of ways. The successful candidate will have at least 3 years of experience in direct service, experience working with the LGBTQIA+ community, as well as knowledge of mental health/drug & alcohol systems and issues relevant to LGBTQIA+ individuals. If you are comfortable working with both professional and non-professional staff/systems and facilitating support groups, and are passionate about working with populations experiencing intimate partner violence, we are eager to hear from you. WC&S will offer you an environment that provides endless opportunities to advance your knowledge, skills, and abilities.

Here's what you will do:

- Determine appropriate community-based venues and hold weekly support groups for DV crime victims
- Plan for up to five (5) weekly 1.5-hour trauma-centered support groups using the Sanctuary-based S.E.L.F. model, and ensure the trauma-informed model informs all services
- Assist in identifying appropriate referrals within the community and mental health systems for LGBTQIA+ victims of domestic violence/partner abuse
- Provide one-on-one consultation support with LGBTQIA+ victims of domestic violence/partner abuse
- Responsible for data collection on needs and outcomes of support group participants and individual client surveys
- Advocate for victims of domestic violence/partner abuse using J.A.R.S. (Justice/Autonomy/Restoration/Safety) principles, and implement/practice the Sanctuary model
- The position requires being available Monday through Friday during normal business hours, with evenings/weekends as needed
- Perform other duties as assigned by supervisor



Here's what we are looking for:

- Master's degree in social work/counseling preferred (related field and/or commensurate experience will be considered)
- At least 3 years of direct service experience in a social service agency required
- Knowledge of or experience working with the LGBTQIA+ community and familiarity with issues of particular relevance to LGBTQIA+ individuals
- Knowledge of or experience working with mental health and drug & alcohol systems
- Experience with program development preferred
- Ability to work with both professional and non-professional staff and multiple systems
- Flexibility to adapt to changing demands and priorities
- A demonstration of the understanding of abusive family dynamics, including intimate partner violence, cycle of abuse, power and control dynamic, cultural diversity issues, and child abuse and neglect
- Ability to establish healthy boundaries, trust, respect and rapport with a diverse population of clients and colleagues
- Ability to understand and adhere to strict confidentiality and safety procedures
- Strong command of general technology, including, but not limited to, Microsoft Office Suite is required; familiarity and understanding of information technology, including Salesforce, Tableau, and Teams strongly preferred
- Desire to work in an organization committed to diversity, equity, and inclusion as part of its values
- Act 33/34 and FBI Clearances required

About the benefits. WC&S offers a comprehensive and competitive benefits package, including generous paid time off; health, vision, and dental insurance; short-term and long-term disability coverage; group life insurance; retirement plan; Flexible Spending Account; Employee Assistance Program; paid training and professional development opportunities; and is a Public Service [Student] Loan Forgiveness (PSLF) eligible employer.

WC&S is an equal opportunity employer and is committed to ensuring that both applicants and employees are treated without discrimination on the basis of race, color, gender identity expression, national origin, age, religion, disability status, sexual orientation/identity, citizenship status, veteran status, marital status, or any other protected characteristic. We are committed to providing an inclusive and welcoming environment for all.

TO APPLY:

To ensure consideration for an interview, please send a resume and cover letter via email with the subject line "LGBTQIA+ Outreach Advocate" to careers@wcspittsburgh.org.