



## OUTREACH ADVOCATE

**About the agency.** Women's Center & Shelter of Greater Pittsburgh (WC&S) is a comprehensive domestic violence program annually serving over 7,500 adult and child survivors of domestic violence & facilitating an intervention program to over 500 people who are abusive. We are advocates, grounded in fostering a community of safety, healing, and empowerment for anyone affected by domestic violence. Our mission is to strengthen our ability to meet the individual and evolving needs of those affected by domestic violence by investing in the growth of our people, deepening community engagement, and amplifying the voices of all survivors. All staff learn about and support the organization's mission, vision, and values of Safety, Uplifting Others, Compassion, Courage, Equity, Survivor-Centered Advocacy, and Stewardship (SUCCESS).

**About the role.** As an Outreach Advocate, you will engage in community outreach and awareness activities, conduct intake interviews, facilitate onsite and virtual weekly support groups for survivors of intimate partner violence (IPV), as well as women who have been court-ordered to participate in groups, and provide additional community-based resources, referrals, and support to clients.

This role provides you with the opportunity to showcase your interpersonal communication skills, knowledge of community-based resources/services, and the ability to contribute to the organization's mission in a variety of ways. The successful candidate will have experience in facilitating support groups, a comfortability with public speaking, and willing to work independently and as part of a team. If you are passionate about working with populations experiencing intimate partner violence, we are eager to hear from you. WC&S will offer you an environment that provides endless opportunities to advance your knowledge, skills, and abilities.

### Here's what you will do:

- Determine appropriate community-based venues for presentations on the topics of intimate partner violence (IPV) to explain components of weekly virtual support groups
- Plan and hold weekly 1.5-hour trauma-centered support groups using the Sanctuary-based S.E.L.F. (Safety/Education/Loss/Future) model, and facilitate two weekly support groups for women who have been court-ordered to participate, ensuring that the trauma-informed model informs all services
- Assist in identifying appropriate referrals within the community and mental health system on an individual basis for the needs of IPV crime victims' needs served in support groups
- Responsible for data collection regarding the needs and outcomes of clients participating in support groups, and individual client surveys
- Advocate for IPV survivors and ensures that the J.A.R.S. (Justice/Autonomy/Restoration/Safety) and Sanctuary models are effectively utilized in all activities
- Attend mandatory Team and All Staff meetings
- The position requires being available Monday through Friday during normal business hours (evenings and weekends as needed), with hybrid opportunities for both onsite and remote work
- Perform other VOCA-related duties as assigned by supervisor



**Here's what we are looking for:**

- Master's degree in social work, counseling, or related field (commensurate experience will be considered)
- At least 3 years of experience working in direct service in a social service agency required
- Group facilitation experience and comfortability with public speaking required
- Knowledge of community-based mental health and drug/alcohol systems
- Ability to work with both professional and non-professional staff across multiple systems
- Ability to work independently and as a team member
- Effective verbal, written, and interpersonal communication skills
- A demonstration of the understanding of abusive family dynamics, including intimate partner violence, cycle of abuse, power and control dynamics, cultural diversity issues and child abuse and neglect
- Ability to understand and adhere to strict confidentiality and safety procedures
- Strong command of general technology, including, but not limited to, Microsoft Office Suite is required; familiarity and understanding of information technology, including Salesforce, Tableau, and Teams strongly preferred
- Desire to work in an organization committed to diversity, equity, and inclusion as part of its values
- Act 33/34 and FBI Clearances required

**About the benefits.** WC&S offers a comprehensive and competitive benefits package, including generous paid time off; health, vision, and dental insurance; short-term and long-term disability coverage; group life insurance; retirement plan; Flexible Spending Account; Employee Assistance Program; paid training and professional development opportunities; and is a Public Service [Student] Loan Forgiveness (PSLF) eligible employer.

WC&S is an equal opportunity employer and is committed to ensuring that both applicants and employees are treated without discrimination on the basis of race, color, gender identity expression, national origin, age, religion, disability status, sexual orientation/identity, citizenship status, veteran status, marital status, or any other protected characteristic. We are committed to providing an inclusive and welcoming environment for all.

**TO APPLY:**

To ensure consideration for an interview, please send a resume and cover letter via email with the subject line "Outreach Advocate" to [careers@wcpittsburgh.org](mailto:careers@wcpittsburgh.org).