

PROGRAMS & SERVICES

All survivor services are free, confidential, and available in person or virtually (depending on service).



HOTLINE SERVICES

Our hotline is available 24/7 and text & chat services are available from 9a-5p, Mon-Fri. Trained advocates provide support, safety planning, and explain options to anyone who has experienced domestic violence (DV) from a current or former partner or those concerned about a loved one or coworker.



EMERGENCY SHELTER

WC&S' Emergency Shelter provides safety for adults and children in immediate, lethal danger. Services include safety planning, goal planning, and advocacy for housing, career, health, & mental health. WC&S provides all basic essentials so that families can begin their journeys of healing. On-site housing for pets is also available.



CHILDREN'S ADVOCACY PROGRAM (CAP)

CAP provides a safe, welcoming, culturally competent, and nurturing space where child survivors of DV can heal from trauma. Our goal is to help children explore their feelings in an open and positive environment, while their parent addresses housing, employment, and other needs to rebuild their lives.



LEGAL ADVOCACY & CIVIL LAW PROJECT (CLP)

The Legal Advocacy Department helps survivors navigate the court system by providing accompaniment, resources, and ongoing support. Through CLP, qualifying WC&S clients can receive free legal representation for Protection From Abuse (PFA) orders, custody and child support, and divorce.



EDUCATION & OUTREACH (SCHOOLS & COMMUNITY)

WC&S delivers training and presentations on DV awareness and prevention to students, criminal justice professionals, human service providers, clergy, corporations, and other professionals.



LGBTQIA+ ADVOCACY

Specialized support groups allow LGBTQIA+ survivors to come together in an accessible, inviting space to relate to one another and work together through the challenges they face. Individual counseling is also available.



SUPPORT GROUPS & INDIVIDUAL THERAPY

Support groups help survivors to tell their stories and grow stronger through shared experiences. One-on-one therapy is also available for those survivors who are interested in exploring their trauma in a more individual way.

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SERVICES FOR REFUGEES, IMMIGRANTS & LIMITED-ENGLISH SPEAKERS (RIL)

This specialized team includes multilingual staff members who work at two levels – assisting individual clients on-site and in the community and advocating improvements in systems to better serve RIL clients.



CHILDREN, YOUTH, AND FAMILIES (CYF)

CYF Specialists consult with and coach CYF Caseworkers who work with families experiencing DV, and work with both parents in an educational environment that empowers the survivor around resources, safety, and healing, and encourage change in the parent who is abusive.



IMMEDIATE NEEDS COORDINATION (INC) PROGRAM

INC meets the immediate emotional, psychological, and physical health & safety needs of clients using non-resident services. The INC Program also assists survivors with meeting their family's basic needs such as childcare, housing utility, food, and more.



MEDICAL ADVOCACY

The Medical Advocacy Coordinator works closely with area hospitals, clinics, and doctor's offices to provide crisis intervention, educational resources, and hands-on trainings.



MENS GROUP (MEN EMBRACING NONVIOLENCE & SAFETY)

The MENS Group is for men who need help with changing their violent and abusive behaviors. This program offers counseling, education, and tools to help people who use abuse understand and begin to gain control of their feelings and behaviors.



HOMELESS PROVIDERS PROGRAM

In partnership with Allegheny County, WC&S offers training, support, and other assistance regarding domestic violence to the staff and clients of homeless shelters and other providers for those experiencing homelessness.



STANDING FIRM: THE BUSINESS CASE TO END PARTNER VIOLENCE

STANDING FIRM alerts employers to the financial, safety, and human costs of partner violence in the workplace and workforce and equips them with tools for taking effective organizational action.