# Impact Snapshot



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7,605

Unduplicated adults and children experiencing domestic violence (DV) served



91%

of residents with known destinations obtained safe, affordable housing upon leaving shelter



24,523

hours of counseling provided to survivors of DV

Children's Advocacy Program (CAP)

128 child survivors received 4,598 hours of direct service



Children, Youth, and Families (CYF)

392 CYF clients received 1,697 hours of counseling

#### Immediate Needs Coordination

472 clients received emotional support and essential needs for their health and safety



**82** DV awareness and prevention programs presented to **1,713 students** 

**154** DV trainings presented to **3,146** professionals

#### **Medical Advocacy**

- 32 DV trainings delivered to partners in the medical community
- 43 consultations were provided to social workers and medical professionals
- 17 patients were assessed for lethality risks linked to DV

## **Emergency Shelter**

14,075
nights
spent in
safety

Upon leaving shelter, resident surveys indicated...

89% had increased their safety strategies

90% had increased their knowledge of community resources

97% experienced increased self-esteem

85% experienced increased hopefulness

Rapid Rehousing 26 adults and 22 children received housing intensive case management and essential needs

#### **MENS Program**

#### 284 participants

who needed help changing their violent and abusive behavior received battering intervention

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#### **Wellness Team**

**3,436 counseling hours**, through support groups and therapy, promoted healing and connection among DV survivors

#### Changing Systems

3,567 systems advocacy contacts were made by 16 staff members

#### Hotline

Safety planning and emotional support were provided to **3,934** contacts via phone, text, and chat

Caller satisfaction rate



#### **Outreach Advocacy**

Outreach support groups, including our LGBTQIA+ Outreach program, reached **245 individuals** 

### Legal Advocacy

**4,938** survivors received legal advocacy services

## Civil Law Project

**879 new cases** opened for legal advice and/or legal representation

## 22

clients served through WC&S' High-Danger Initiative

#### **STANDING FIRM**

Educational webinars for employers reached 338 businesses nationally



#### Refugees, Immigrants, Limited-English (RIL) Advocacy Program

101 clients were provided support, services, and safety planning

101

#### IPV Homeless Providers Program

Provided consultation, coaching, and training to 8 homeless provider programs in Allegheny County