

Impact Snapshot 23/24



Women's Center & Shelter
of Greater Pittsburgh

7,453

Individuals served

Total hours of counseling

33,490

Total number of
adult and child
shelter residents

244

Total shelter nights
(adult + child)

15,011

Meals served
45,033

82%

of residents
with known
destinations
obtained safe,
affordable
housing upon
leaving Shelter

Upon leaving shelter, resident surveys indicated...

- 100% increased their safety strategies
- 95% increased their knowledge of community resources
- 84% decreased rates of depression

Outreach

132 individuals reached
through outreach support
groups

Medical Advocacy

- 25** DV trainings delivered to medical professionals
- 80** consultations were provided to healthcare professionals
- 84** patients were assessed for lethality risks linked to DV

Systems Advocacy

8,189
systems advocacy
contacts were made
by **12 staff members**

Education

172

DV trainings
presented to
4,480 professionals
and community
members

Immediate Needs Coordination

640 clients received
emotional support, safety
planning, and tangible
help through INC

Legal Advocacy

3,935
survivors received
7,864 hours of legal
advocacy services

Civil Law Project

728
new cases opened
for legal advice and/or
legal representation

Refugees, Immigrants, Limited-English (RIL) Advocacy Program

216 clients were provided
support, services, and
safety planning

Children's Advocacy Program (CAP)

138 child survivors received **7,313 hours** of direct service

Children, Youth, and Families (CYF)

383 CYF clients received **1,470 hours** of service and **315 CYF caseworkers** received **474 hours** of coaching and consultation.

Wellness Team

2,094 counseling hours,
through support groups and
therapy, promoted healing and
connection among DV survivors

MENS Program

330 participants
who needed help
changing their violent
and abusive behavior
received battering
intervention

52 clients served through
WC&S' High-Danger Initiative

STANDING FIRM

13 higher education institutions have an MOU with STANDING FIRM/WC&S, to examine their policy and training needs, and in some instances, taking action to develop or improve their workplace response.

Hotline **4,137**

callers received emotional support
& safety planning via hotline calls,
text messages, or online chat



99% Caller
satisfaction
rate