



Women's Center & Shelter



A N N U A L R E P O R T

2015-2016 FISCAL YEAR

OUR MISSION

To advance the safety and wellbeing of victims of intimate partner violence and prevent and respond to intimate partner violence through social change.

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Shirl's Letter

For more than 40 years, Women's Center & Shelter of Greater Pittsburgh (WC&S) has worked to support victims of intimate partner violence. Each year brings new challenges and successes – making every year different than the last. The 15-16 fiscal year was filled with preparation and anticipation – with many exciting changes that sit on the horizon for WC&S. These changes will ultimately allow us to better assist the clients that we serve and make us stronger as an organization. WC&S hired Non-Profit Talent to do an organizational structure assessment and to recommend any changes that need to be implemented to accommodate infrastructure needs. This was a necessary task as WC&S is constantly growing and we must ensure that we are equipped for the future. Our Legal Advocacy Department, located in a separate building downtown, settled into their new office after many months of construction, all while we prepared for our own upcoming building renovation aimed at reshaping our entire facility.

With our own building renovations, we had to assess the way we use our building and how it needs to change in order to serve more women and their children. This year alone, we served a total of 6,000 women and children through our programs but sadly, turned away nearly 500 due to our Shelter being over-capacity. Our future goal is to provide more living and healing space for those who seek sanctuary here at WC&S. During this time of great change, it's especially important that we have the support of our donors. Often times, it's challenging to truly understand the impact that a single donor can make. Donations can provide one night of safety in our Emergency Shelter, which can be the first night of peace of mind a woman has had in months or even years. The average stay in 15-16 was roughly 27 days for a woman in our Emergency Shelter. Whether one day or many, a resident's stay is often the beginning of a whole new life.

Our donors allow us to provide not only those nights, but also the resources and support given through all of our other programs, allowing our clients to move from a place of abuse and fear to a place of freedom and hope.

Thank you for your constant support and for being a part of this journey with us. WC&S has a very exciting and impactful future ahead of us and we hope you will continue to be a part of it.

Sincerely,



SHIRL REGAN, President/CEO



GUIDING PRINCIPALS

Women's Centered Advocacy

WC&S works on behalf of women and recognizes that the roots of intimate partner violence lie in the historic subjugation of women.

Empowerment Approach

WC&S recognizes that when individuals are provided with support, advocacy, resources and information, they are in a better position to determine what is best for them. WC&S supports the voluntary choice of women and respects the woman's ability to assess the danger she and her children face.

Sanctuary Model

WC&S has adopted the Sanctuary Model, a holistic, full-system approach to meeting the physical and emotional needs of victims. Sanctuary is a method of providing service and engaging in activities and interactions that focuses on helping injured children and adults recover from damaging effects of interpersonal trauma.

Community Awareness

WC&S educates the community and works to change systems in ways that will end intimate partner violence.

Foundation of Services- J.A.R.S.

WC&S provides high quality, confidential programs offered in an environment where cultural competency, justice, autonomy, restoration and safety are priorities.

WC&S provides the following services:

24-Hour Hotline, Shelter, Legal Advocacy, Systems Advocacy, Individual and Group Counseling, Prevention Education, Training to Professionals, Civil Law Project, Children's Program, and The Men's Program.



Services to victims by the numbers:

The following statistics are services to victims of IPV and their children and prevention education to professionals and the community from July 1, 2015 to June 30, 2016.

Hotline

Answered 5,663 calls from 2,311 callers for 999 hours of counseling.

A call to the Hotline is often the first step a victim takes towards a violence free home. The Hotline is answered 24-Hours a day by highly-trained staff and volunteers, who discuss with callers their feelings, legal options, counseling issues, safety plans and any other intimate partner violence (IPV) related issues the caller may have.

Shelter

Housed 276 victims and 228 children for a total of 14,710 nights.

Shelter is provided to women and child victims of domestic violence who are in immediate danger. In shelter, women are offered individual counseling and support groups, legal, medical and housing advocacy, employment assistance and children's services. WC&S houses up to 36 women and children at any time.

Legal Advocacy

Provided 3,539 adult victims of IPV with 6,751 hours of legal advocacy.

Legal Advocates provide information, resources, counseling and support to victims of abuse as well as accompaniment throughout the complex and often overwhelming legal system. Legal Advocates also work with the many components of the justice system to improve policies and procedures and train police officers on intimate partner violence issues.

Children's Program

Provided 321 resident and non-resident children with 14,492 hours of structured activities.

Children, too, suffer the effects of intimate partner violence. At Women's Center & Shelter, children receive counseling, learn alternatives to violent behavior and explore their feelings in age-appropriate support groups on-site as part of the Children's Counseling Center. Children in shelter also receive onsite medical care and dental screening. The Center offers childcare free of charge, places children in feeder schools, and provides clothing and school supplies and numerous other services.

Empowerment Center

Provided 323 adult victims of domestic violence with 3,063 hours of non-resident counseling and emotional support.

Many victims may not choose shelter but can benefit from non-residential services offered at the Women's Center & Shelter. Non-residential services include group counseling support, as well as legal, medical and financial advocacy. Survivors of domestic violence can also access (through our alliance with Family Resources) individual and children's counseling. Please call our Hotline for more details about non-residential supportive programming through our Empowerment Center.

Medical Advocacy

Provided 47 adult victims with 23 hours of counseling.

Medical Advocates provide counseling and support to victims of intimate partner violence, early intervention in intimate partner violence-related situations, and training and support to medical professionals.

Civil Law Project

Provided free civil legal representation to 335 clients in a total of 430 cases.

The Civil Law Project (CLP) provides free legal representation to clients of WC&S who are victims of intimate partner violence in a variety of legal matters including protection for abuse orders, custody, support and divorce.

Education

Provided 160 trainings to 2,061 professionals including medical personnel, criminal justice personnel, clergy and other professionals along with 107 prevention education presentations to 849 students and 47 presentations to 536 other community members.

WC&S offers prevention programs to schools, community education and outreach to increase awareness and understanding of intimate partner violence. The Education Department also provides professional training for child welfare professionals, clergy, therapists, human service providers and community groups to teach identification and intervention with adult and child victims.

The Men's Program

334 men were served, 137 completed the 24 session program, 105 were terminated due to noncompliance, and 92 were still in the program at the fiscal year's end.

The Men's Program offers support for men who need help with their violence or abuse. It encourages men to change their attitudes and beliefs that perpetuate violence, realize how they create many of their own conflicts, take responsibility for their own actions, understand the impact of their behavior on themselves and others, and give up control tactics and sense of entitlement to use them.

Celebrating Survivors

Celebrating Survivors Presented by Women's Center & Shelter of Greater Pittsburgh and UPMC Health Plan

The 2016 Celebrating Survivors event was another great success, netting nearly \$95,000 to benefit Women's Center & Shelter's programs and services! With more than 250 guests in attendance, Celebrating Survivors was held on Friday, May 6, 2016 at the stunning J. Verno Studios in the South Side. Special thanks to our Presenting Sponsors of Hope, UPMC Health Plan, and our Sponsor of Strength, the Pittsburgh Steelers. We also want to thank our many other corporate sponsors for their support of Celebrating Survivors.

The evening was made especially poignant by the recipient of this year's Ted Craig Humanitarian Award, Karissa's Army. In 2012, Karissa Kunco's life was tragically taken by her estranged boyfriend in a horrific act of domestic violence. Not allowing their grief to overtake them and choosing to fight back, Karissa's Army was formed by her family and friends. Karissa's Army honors Karissa's memory by raising awareness of domestic violence and helping to support local domestic violence programs like WC&S through donations.

In his acceptance speech, Karissa Kunco's father, Paul Kunco, said:

“Karissa's spirit, everything she was about, is with us in everything we do. We need everybody here to physically be her voice. I promise my daughter every night that her name, the name Karissa Kunco, her legacy, will never become just another statistic.”

Congratulations to Karissa's Army on this well-deserved honor. We ask all of our supporters to remember Karissa Kunco and be her voice by taking a stand against domestic violence.



Thank you to our donors!

Women's Center & Shelter of Greater Pittsburgh sincerely thanks all of our generous donors listed on the following pages for your life-saving support. Thanks to you, WC&S changes and saves lives, one woman and one child at a time. The gifts listed on these pages were made between July 1, 2015 and June 30, 2016. Please note that all contributions to WC&S, including gifts through United Way, are included in the following pages. The listing is completed to the best of our knowledge. If there are any corrections, please contact Josh at 412-687-8017 ext. 337.

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 Allstate Giving Campaign
 Alpha Chi Omega Foundation, Inc.
 Bank of America Charitable Foundation
 BNY Mellon Community Partnership
 Citizens Bank
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 Gap Foundation Money for Time Program
 Genentech
 General Electric Company
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 Grainger Matching Charitable Gifts Program
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 PNC Foundation
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 UPMC Health Plan
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 Karissa's Army
 Office of the District Attorney

\$1,000 - \$4,999

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 Sewickley Presbyterian Church
 Waverly Presbyterian Church

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CCAC Boyce Criminal Justice Club
 Mt. Lebanon Trading Post
 Peoples Natural Gas Co Volunteer Activities Committee
 Pittsburgh Elks Lodge #11
 Presbyterian Women in the Pittsburgh Presbytery
 Presbyterian Women in Westminster Presbyterian Church
 Women of the Moose Hays Chapter 2403

Up to \$499

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 Bloomfield-Lawrenceville Lions Club
 Carnegie Presbyterian Church
 Chatham University Drama Club
 Dee's Cafe
 DNA Pittsburgh
 Duquesne University Family Law Society
 Eleventh Ward Welfare Assn. of McKeesport
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 Green Tree Woman's Civic Club
 Hampton Lodge 1004 I.O.O.F.
 Himalayan Institute of Pittsburgh
 Hot Flashes Golf League
 House of Hope
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 Mt. Lebanon Moms Network
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Addison Adams
Yuan Li

Mary Adkins
Patricia Pugh Mitchell

All abuse victims
Linda L. Brooks

All abuse victims
Maxine S. and Howard L. Buefort

All WC&S Staff and Volunteers
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Mark Nyman

All Women and Children
Nancy Bernstein and Robert E.
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All Women and Children
Maxine S. and Howard L. Buefort

All women who need help
Rhoda C. Serbin

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Sarah Belanger who chose this as her
Christmas gift
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and Happy Mother's Day!
Rita Hohman

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Mary Lou Einloth's Birthday
E. Ann Gladden

Family and Friends
Albert and Sally Anne Novak

Family and Friends - in lieu of Christmas cards
Maggie and Dick Orzechowski

Alyssa Federoff
Suzanne Rubinetti

Evan Fierst
Sara Luke

Marlee Flaherty
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Former self, now free 15 years.
Anonymous Individual

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William Gay and his mother
Roger Davis

William Gay and his mother
Nancy Todd

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Mamar Gelaye
Mamar Gelaye

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Susan S. Fuhrer

My loving friends at the Women's Shelter
Theresa A. McClain

David Nernberg
Kathleen M. Janoski

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Anne K. Curtis and Timothy F. Clark

Caroline Novelli
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Dorothy D. and Donald Gasper

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Lois R. O'Connor
Eileen and Robert V. Stovash

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Mary Anne Papale's retirement
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Mary Anne Papale's retirement
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Mary Anne Papale's retirement
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Mary Anne Papale's retirement
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Quaker Valley HS Guidance and Athletic Departments
Abigail Bator

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Anonymous Individual

Marriage of Carolina Ramos and Ashok Kumar
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Marriage of Carolina Ramos and Ashok Kumar
Robert Rosenbaum and Martina Bukac

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Tim Tassick
Keith Tassick

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Michael P. Di Clemente

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Maribeth DiMarco Briggs & Robert M.
Briggs

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Raymond R. Dombrosky

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Max G. Fischer

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Anonymous Individual

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Kristine L. Danowski

Cheryl H. Gaal (a wonderful wife, mother,
and friend to all she held close)
Anonymous Individual

Mom & Dad Gamber

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Western PA United Methodist Church

\$500 - \$999

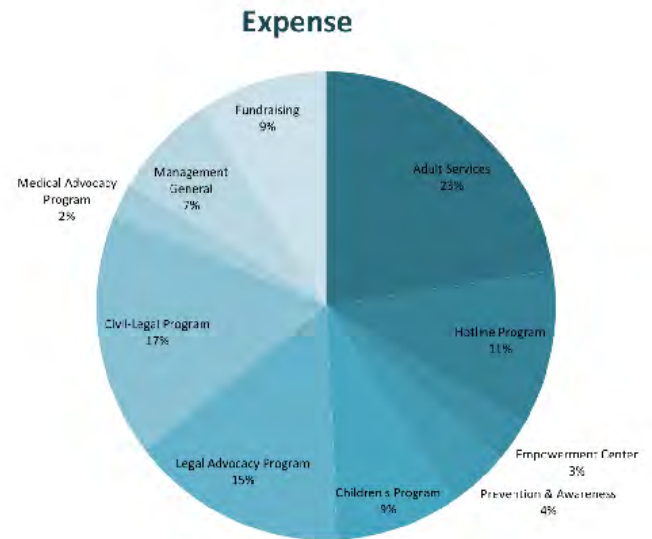
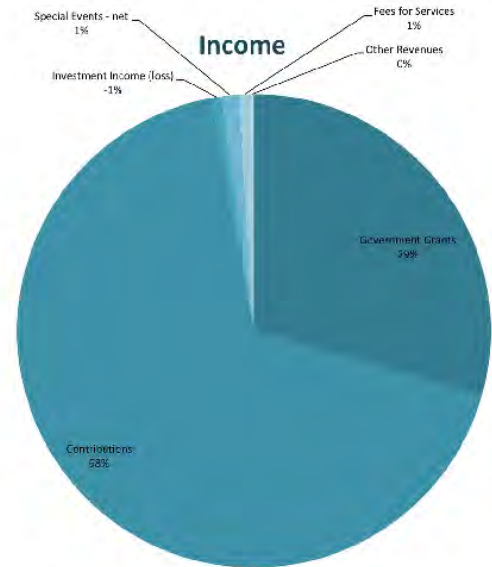
Ametek - Process & Analytical
Amplify Church City Campus
Bath & Body Works - Monroeville
Bath & Body Works - Waterfront
Bethel Presbyterian Church
Forbes Hospital CV Institute
Gateway Financial Group, Inc.
Highmark Blue Cross Blue Shield
JD Byrider
Magee Women's Research Institute
Pittsburgh Pirates Baseball Club
Prince of Peace Lutheran Church
RCCG Living Spring
St. Andrew Lutheran Church
UPMC Internal Audit & Corporate Ethics And Compliance
Waldorf School
Winchester Thurston School North Hills

Up to \$499

- AARP #4706
- Ace Hotel Pittsburgh
- Achieva
- ADP
- AIM- IRS - Pittsburgh
- Albert Anthony Real Estate
- Alzheimer's Association Greater PA Chapter
- American Eagle Outfitters Foundation
- Arsenal Cider House
- Athleta
- Bakn
- Beta Sigma Phi Sorority
- Brown Chapel AME Church Lay Organization
- Bucci Jewelry Company
- Chi Chi of Alpha Chi Omega
- Child's Play
- Christ Child Society of Pittsburgh
- Church Brew Works
- Citiparks Special Programs
- City of Pittsburgh - Personnel Department
- Crossroads Church
- DCK Worldwide LLC
- Dinette
- Ditto Appraisals
- Duquesne University Physician Assistant Program
- East Liberty Presbyterian Church Toy Makers
- Empire Beauty School
- Emporio
- The Ellis School
- Farm Truck Foods
- FedEx Ground
- First Emmanuel Tabernacle Church
- Franklin Regional School
- Franklin Regional Swim Team
- Franktuary
- Gateway Clipper Fleet
- Gojo Industries, Inc.
- Goodrich & Geist, PC
- Hepatica Florist & Designers
- Hotel Monaco Pittsburgh
- Jennings Chiropractic
- Kiddo Diddo
- Legume Bistro and Butterjoint
- Liberty Tire Services, LLC
- Luna Metrics
- McKinley Carter Wealth Services
- Mt. Lebanon Junior Women's Club
- Nakama
- Net App
- New Community Church
- New Life Church of God
- Nine on Nine
- Office of Surface Mining
- Omni William Penn Hotel
- Oncology Nursing Society Staff
- One Brilliant
- Out of The Fire Cafe
- Pediatric Alliance - Northland
- Penn Brewery
- Penn-Zion Lutheran Church
- Pine-Richland School District
- Pittsburgh Improv
- Pittsburgh Opera
- Pittsburgh Symphony
- Pittsburgh Zoo and Aquarium
- PittServes
- Point Brugge
- Proper Brick Oven and Tap Room
- Ramakrishna Vedanta Ashrama, Pittsburgh
- Red Hot Bravo Lodge
- Rehabilitation Science Student Association
- Renaissance Pittsburgh Hotel
- Riverside CCC (Dept. of Corrections)
- Rodef Shalom Sisterhood
- Rodman Street Baptist Church
- Roundabout Brewery
- SEAD Democrats
- Sears - Pittsburgh Human Resource Team
- Select Specialty Hospital
- Seven Springs Mountain Resort
- Sharp Edge Bistro On Penn
- Sheraton Pittsburgh Hotel at Station Square
- Soma Intimates
- St. Edmund's Academy
- Steel City Beard & Mustache Club
- Ten Penny
- Trader Joe's
- Unitarian Universalist Church of the North Hills
- United Way of Allegheny County
- UPMC Shadyside School of Nursing
- Victoria's Secret - Ross Park
- We Care Limousine Service
- Women's Bar Association of Western PA

OPERATING REVENUE AND EXPENSE 2015 - 2016

	Dollars	Percentages
INCOME		
Government Grants	\$2,008,866	29.8%
Contributions	\$4,635,606	68.7%
Investment Income (loss)	\$45,419	-0.7%
Special Events - net	\$79,474	1.2%
Fees for Services	\$56,372	0.8%
Other Revenues	\$14,064	0.2%
Total	\$6,748,963	100.0%
EXPENSE		
Adult Services	\$911,423	20.8%
Hotline Program	\$434,578	9.9%
Empowerment Center	\$115,426	2.6%
Prevention & Awareness	\$176,655	4.0%
Children's Program	\$347,294	7.9%
Legal Advocacy Program	\$613,253	14.0%
Civil-Legal Program	\$679,695	15.5%
Medical Advocacy Program	\$95,312	2.2%
Management/General	\$291,621	6.7%
Fundraising	\$368,173	8.4%
Batterer's Intervention Program	\$347,057	7.9%
Total	\$4,380,487	92.1%



Total Agency Net Assets - \$13,767,932

For a complete financial report, please see our audit available on our website.



P.O. Box 9024
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www.WCSCanHelp.org

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Administration:
412-687-8017

President/CEO
Shirl Regan

Chief Program Officer
Nicole Molinaro Karaczun

Chief Financial Officer
Kent Bloom

Chief Legal Officer
Lorraine Bittner

Development Director
Kristin Brown

Operations Director
Barbara Bourdon

