



## **MOBILE MEDICAL ADVOCATE** (part-time)

**About the agency.** Women's Center & Shelter of Greater Pittsburgh (WC&S) is a comprehensive domestic violence program serving individuals impacted by domestic violence and facilitating an intervention and education program to people who use abuse. We are advocates, grounded in fostering a community of safety, healing, and empowerment for anyone affected by domestic violence. Our mission is to strengthen our ability to meet the individual and evolving needs of those affected by domestic violence by investing in the growth of our people, deepening community engagement, and amplifying the voices of all survivors. All staff learn about and support the organization's mission, vision, and values. In addition, the principles of the Sanctuary Model (a model for prioritizing victims' needs and promoting safety and recovery from adversity) and continuous improvement infuse all aspects of the organization.

**About the role.** As a part-time Mobile Medical Advocate, you will support intimate partner violence (IPV) victims (i.e., patients) at their point of entry into the healthcare system. You will respond in-person and onsite to referrals made by medical staff at prespecified locations within Allegheny Health Network (AHN) on behalf of IPV victims. Additionally, the Mobile Medical Advocate will meet, network with, and provide education on IPV best practices to AHN staff among various departments, including nursing, social work, emergency room, and others as needed. Grant funding for this part-time role is secured for one year through September 30, 2026, with an anticipated start date of October 1, 2025.

This role provides you with the opportunity to showcase your crisis intervention, facilitation, networking, and presentation skills, and the ability to contribute to the organization's mission in a variety of ways. If you are passionate about working with populations experiencing intimate partner violence, we are eager to hear from you. WC&S will offer you an environment that provides endless opportunities to advance your knowledge, skills, and abilities.

### **Here's what you will do:**

- Provide IPV consultation, education, technical support, and resources to AHN medical providers to identify and assist IPV victims in the medical setting
- Accept referrals for IPV service from AHN medical staff; screen and conduct intakes for all referred IPV victims
- Provide crisis intervention to IPV victims at their point of entry into the healthcare system, responding in-person and onsite to referrals made by AHN medical staff at prespecified locations
- Provide emotional support, advocacy, and counseling with a focus on safety and empowerment for all IPV victims referred when relevant
- Facilitate group-counseling sessions on topics related to IPV when appropriate and in agreement with each prespecified location
- Provide referrals to community-based resources to address unmet need identified during sessions
- Negotiate a schedule and time-per-session on an as needed basis with individual referral (these sessions may be completed either in-person/onsite or by using HIPAA-compliant telehealth technology)



- Serve as direct point-of-contact between WC&S' Medical Advocacy Program and AHN-affiliated providers (e.g., Allegheny General Hospital, Federal North, West Penn Hospital), to follow-up with requested services (requires being available via email and cell phone)
- Educate and connect IPV victims to WC&S, both programmatically (e.g., Shelter, Hotline, CYF, Legal Advocacy, etc.) and individually (e.g., constables, relocation, rental assistance, etc.), as well as other community, medical, and mental health resources, as appropriate; maintains an updated, comprehensive list of these resources
- Ensure effective, confidential data collection; documents and enters accurate client information and systems advocacy and submits data in a timely manner, ensuring client confidentiality
- This position requires being available Monday through Friday business hours. This position is based out of pre-specified Allegheny Health Network (AHN) medical facilities, with occasional meetings onsite at WC&S' main office.
- Perform other duties as assigned by supervisor

**Here's what we are looking for:**

- Bachelor's degree in related field (commensurate experience considered)
- Three (3) years of experience in human service or health care field strongly preferred
- Effective verbal, written, presentation, and interpersonal communication skills
- Ability to work independently and proactively
- Ability to travel between pre-specified work locations (e.g., AGH, Fed North, West Penn) is required
  - If using a personal vehicle, the following are required: (1) Valid driver's license; (2) Valid proof of auto insurance; (3) Ability to meet WC&S' driver eligibility requirements, including satisfactory Motor Vehicle Record (MVR) checks
- A demonstration of the understanding of abusive family dynamics, including intimate partner violence, cycle of abuse, power and control dynamics, culturally specific issues, and child abuse and neglect
- Ability to establish healthy boundaries, trust, respect, and rapport with others
- Ability to understand and adhere to strict confidentiality and safety procedures
- Strong command of general technology, including, but not limited to, Microsoft Office Suite is required; familiarity and understanding of information technology, including Salesforce, Tableau, and Teams strongly preferred
- Desire to work in an organization committed to accepting every individual's history and perspectives
- Act 33/34 and FBI Clearances required
- Allegheny Health Network (AHN) requires the Mobile Medical Advocate to complete a pre-assignment screen, which includes complete and up-to-date vaccination records for Measles, Mumps Rubella, Varicella, Tetanus, Diphtheria, Pertussis, and Hepatitis B. Additionally, AHN requires a written verification of a pre-employment drug screen prior to providing services at any AHN site.

**Compensation:** \$18.00/hour

**About the benefits.** WC&S offers a comprehensive and competitive benefits package, including generous paid time off; health, vision, and dental insurance; short-term and long-term disability coverage; group life insurance; retirement plan with employer matching; Flexible Spending Account; Employee Assistance Program; Headspace



meditation and mindfulness app subscription; Access Perks membership; paid training and professional development opportunities; and is a Public Service [Student] Loan Forgiveness (PSLF) eligible employer.

WC&S is an equal opportunity employer and is committed to ensuring that both applicants and employees are treated without discrimination or harassment on the basis of race, color, religion, sex (including pregnancy, gender identity or gender expression, and sexual orientation), national origin, ancestry, place of birth, hairstyle, age, disability, using guide or support animals for a disability, genetic information (including family medical history), familial status, citizenship status, military service, or any other characteristic protected by law. We are committed to providing an inclusive and welcoming environment for all.

**TO APPLY:**

To ensure consideration for an interview, please send a resume and cover letter via email with the subject line "Mobile Medical Advocate" to [careers@wcspittsburgh.org](mailto:careers@wcspittsburgh.org).