

## Who We Are

### Mission

We will **strengthen** our ability to meet the **individual and evolving needs** of those affected by domestic violence by investing in the growth of our people, deepening community engagement, and amplifying the voices of all survivors.

### Vision

We exist to **end** domestic violence and create safe spaces for help, healing, and hope.

## How We Help

*We provide the following services to achieve our mission:*

Hotline Services (24/7)

Children's Advocacy Program

Legal Advocacy Department & Civil Law Project

Emergency Shelter  
(including pet suite)

Wellness Programs  
(support groups & individual therapy)

Outreach Groups in the community

Immediate Needs Coordination Program

Medical Advocacy

Children, Youth, & Families Program

Refugee, Immigrant, & Limited-English Speaking Services

STANDING FIRM: The Business Case to End Partner Violence

School and Community Education and Trainings

MENS Battering Intervention Program

# How We Work

## *Values & Value Definitions*

### **SAFETY**

We actively work with individuals and communities to protect against physical, emotional, psychological, economic, and sexual abuse.

### **UPLIFTING OTHERS**

We inspire hope through listening, believing survivors, encouraging creative expression, and providing resources to plan for the future.

### **COMPASSION**

We practice wisdom and patience to imagine each individual's experiences without judgement.

### **COURAGE**

We cultivate bold strength and resilience to venture forward in the face of pain, fear, and grief.

### **EXCELLENCE**

We strive to promote fairness and belonging, providing the highest quality services and removing barriers so all survivors can access the comprehensive support they need.

### **SURVIVOR-CENTERED SUPPORT**

We prioritize the needs and wishes of survivors on their healing journeys by creating a supportive, affirming environment that treats all survivors with dignity and respect.

### **STEWARDSHIP**

We build and continuously improve our organization's systems to manage and protect the resources entrusted to us.